



AIF NETWORK Terms and Conditions

These terms and conditions (the “Terms and Conditions” govern the use of AIF Network's ongoing education platform (the “Site”). This Site is owned and operated by the Australian Institute of Fitness Pty Ltd. This Site delivers online ongoing education for fitness and massage professionals.

By using this Site, you indicate that you have read and understand these Terms and Conditions and agree to abide by them at all times.

Intellectual Property

All content published and made available on our Site is the property of the Australian Institute of Fitness and the Site's creators. This includes, but is not limited to images, text, logos, documents, downloadable files and anything that contributes to the composition of our Site.

Acceptable Use

As a user of our Site, you agree to use our Site legally, not to use our Site for illegal purposes, and not to:

- Harass or mistreat other users of our Site;
- Violate the rights of other users of our Site;
- Violate the intellectual property rights of the Site owners or any third party to the Site;
- Hack into the account of another user of the Site;
- Act in any way that could be considered fraudulent; or
- Post any material that may be deemed inappropriate or offensive.

If we believe you are using our Site illegally or in a manner that violates these Terms and conditions, we reserve the right to limit, suspend or terminate your access to our Site. We also reserve the right to take any legal steps necessary to prevent you from accessing our Site.

Accounts

When you create an account on our Site, you agree to the following:

1. You are solely responsible of your account and the security and privacy of your account, including passwords or sensitive information attached to that account; and
2. All personal information you provide to use through your account is up to date, accurate, and truthful and that you will update your personal information if it changes.

We reserve the right to suspend or terminate your account if you are using our Site illegally or if you violate these Terms and Conditions.

For more information regarding our privacy policy, read the AIF Privacy Policy [here](#)

Sale of Courses

These Terms and Conditions govern the sale of courses available on AIF NETWORK's site.

These Terms and Conditions apply to all the courses that are displayed on our Site at the time you access it. All information, descriptions, or images that we provide about our courses are as accurate as possible. AIF Network is provided on an "as is" and "as available" basis. We make no warranties or representations about the accuracy or completeness of the content available on the platform.

This website and the information contained within it, is subject to continuous change and although we attempt to ensure the content is correct and current we do not guarantee its currency nor correctness due to delays, errors and omissions which may occur.

AIF courses may offer Continuing Education Credits (CECs) subject to approval, with expiration dates as per accrediting bodies. AIF assumes no responsibility for lapses in CEC approval, and participants acknowledge any associated risks. Successful course completion guarantees documentation, regardless of CEC status. Participants indemnify AIF against claims arising from approval lapses. Terms subject to change without notice.



We reserve the right to modify, reject or cancel your order whenever it becomes necessary. If we cancel your order and have already processed your payment, we will give you a refund equal to the amount you paid. You agree that it is your responsibility to monitor your payment instrument to verify receipt of any refund.

Payments

We accept the following payment methods on our Site:

- Credit Card

When you provide us with your payment information, you authorise our use of and access to the payment instrument you have chosen to use. By providing us with your payment information, you authorise us to charge the amount due to this payment instrument.

If we believe your payment has violated any law or these Terms and Conditions, we reserve the right to cancel or reverse your transaction.

Refund Policy

On purchase of your course, you will have immediate access to course content. Due to instant access, refunds are not offered for course purchases. In the event that there is an issue with your course we will offer to repair, replace or find a form of remedy for this.

Consumer Protection Law

Where the *Australian Consumer Law*, Schedule 2 of the *Competition and Consumer Act 2010*, or any other consumer protection legislation in your jurisdiction applies and cannot be excluded, these Terms and Conditions will not limit your legal rights and remedies under that legislation. These Terms and Conditions will be read subject to the mandatory provisions of that legislation. If there is a conflict between these Terms and Conditions and that legislation, the mandatory provisions of the legislation will apply.

Limitation of Liability

The Australian Institute of Fitness and our directors, officers, agents, employees, subsidiaries, and affiliates will not be liable for any actions, claims, losses, damages, liabilities and expenses including legal fees from your use of the Site.

Indemnity

Except where prohibited by law, by using this Site you indemnify and hold harmless the Australian Institute of Fitness and our directors, officers, agents, employees, subsidiaries, and affiliates from any actions, claims, losses, damages, liabilities and expenses including legal fees arising out of your use of our Site or your violation of these Terms and Conditions.

Applicable Law

These Terms and Conditions are subject to the laws of the State in which the program is provided to you.

Dispute Resolution

Subject to any exceptions specified in these Terms and Conditions, if you and the Australian Institute of Fitness are unable to resolve any dispute through informal discussion, a formal complaints process can be followed. For more information on the complaints process see [here](#).

Severability

If at any time any of the provisions set forth in these Terms and Conditions are found to be inconsistent or invalid under applicable laws, those provisions will be deemed void and will be removed from these Terms and Conditions. All other provisions will not be affected by the removal and the rest of these Terms and Conditions will still be considered valid.



Changes

These Terms and Conditions may be amended from time to time in order to maintain compliance with the law and to reflect any changes to the way we operate our Site and the way we expect users to behave on our Site. We will notify users by email of changes to these Terms and Conditions or post a notice on our Site.

Contact Information

If you have any questions or concerns about these Terms and Conditions, please contact us at network@fitness.edu.au.

By using AIF Network, you agree to abide by these Terms and Conditions. Thank you for being part of our community!